

AUG 03 2018

DIRECTIVE: JOB CORPS ePRH CHANGE NOTICE NO. 18-05 TO: ALL JOB CORPS NATIONAL OFFICE STAFF ALL JOB CORPS REGIONAL OFFICE STAFF ALL JOB CORPS CENTER DIRECTORS ALL JOB CORPS CENTER OPERATORS ALL NATIONAL TRAINING AND SUPPORT CONTRACTORS ALL OUTREACH, ADMISSIONS, AND CTS CONTRACTORS FROM: LENITA JACOBS-SIMMON National Director Office of Job Corps Electronic Policy and Requirements Handbook Updates to Significant SUBJECT: Incident Report Policy under Section 5.5, R2

- 1. <u>Purpose</u>. To present changes to electronic Policy and Requirements Handbook (ePRH) Section 5.5., R2 regarding the Significant Incident Report (SIR) policy.
- 2. <u>Background</u>. In 2015, a number of incidents on Job Corps centers or incidents involving Job Corps students occurred that required clearer communication between centers, operators, Regional Offices, and the National Office. Upon reviewing the processes to address these events, the National Office formed a SIR Workgroup made of representatives from the National Office, the Regional Offices, Job Corps Data Center, and the Office of the Solicitor.

After examining the process, the Workgroup recommended several policy changes, including updating the definition of "significant incidents," and aligning the significant incidents listed in the ePRH with those listed in the SIR System. The workgroup also recommended revising ePRH Section 5.5, R2, "Incidents Requiring Immediate Contact with the Appropriate Regional Office," to reflect current communication practices and require that centers contact a minor student's parents immediately when a significant incident requires law enforcement.

- 3. Explanation of Change(s). Revised ePRH Section 5.5, R2:
 - a. The phrase "immediately report" now more specifically states reporting should occur "within 2 hours of center management becoming aware of the incident."
 - b. "Incidents Requiring Immediate Notification" adds "text messaging" as an acceptable mode of contact.

- c. Also added: Text that says if the incident involves a minor student and requires law-enforcement involvement, then centers must notify his/her parents immediately.
- 5. <u>Action Required</u>. Addressees must ensure all appropriate staff receive this ePRH Change Notice.
- 6. <u>Effective Date</u>. Immediately
- 7. <u>Inquiries</u>. Thony Martino at <u>martino.thony@dol.gov</u>.
- 8. <u>ePRH Web site Access</u>. This Change Notice and revisions to the ePRH Web site can be accessed at the ePRH Web site address, https://eprh.jobcorps.gov.