# **APPENDIX 501d**

# POLICIES AND PROCEDURES FOR PY 2011 CAREER TECHNICAL TRAINING REPORT CARD

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#### I. PY 2011 CAREER TECHNICAL TRAINING REPORT CARD

Prior to reviewing this section, please read the Introduction to Appendix 501. The Introduction provides rationale, policies, and procedural changes that apply to all of the PY 2011 Outcome Measurement System (OMS) Report Cards.

- **A.** <u>Overview.</u> The Career Technical Training Report Card (CTTRC) is a comprehensive system used to measure the performance of all Job Corps career technical training (CTT) programs, both center-operated and National Training Contractor (NTC)-operated.
  - The CTTRC provides data regarding students' participation in CTT programs, as well as achievement of long-term employment at sustainable earnings. The CTTRC also supports the mission of the Career Development Services System (CDSS) and Workforce Investment Act (WIA) requirements.
- **B. PY 2011 Changes in Appendix 501d.** Provided below is a description of changes to the CTT Report Card for PY 2011.

Goals have been added to all the measures of the CTTRC to align with the Center, Outreach and Admissions (OA), and Career Transition Services (CTS) Report Cards. As with the other Report Cards, performance ratings will be used to determine the overall rating. In addition, performance that exceeds the goal will be rated accordingly and will be displayed on the CTTRC. This will encourage those programs that are already meeting their goals to continue striving for even better performance.

In PY 2010, an improved Job-Training-Match (JTM) Crosswalk was introduced that more directly aligns training programs with jobs. The JTM Crosswalk provides the link to determine whether students' placement in employment is related to the career technical training received in Job Corps. The JTM Crosswalk is the fundamental data source for the JTM measures; therefore, it is essential that the Crosswalk accurately links relevant jobs to appropriate training. While updates have been made to the JTM Crosswalk since its introduction in 1998 (for example, the conversion to O\*NET-SOC 2009 placement codes), a major overhaul of the Crosswalk and its structure was necessary to ensure the continued accuracy and validity of the outcomes reported. The current Crosswalk has been updated to reflect enhanced alignment among Training Achievement Records (TAR), Training Program Areas (TPAs), and placement codes – including the addition of placements recommended by practitioners from the field.

Changes in the PY 2011 CTT Report Card are as follows:

1. Career Technical Training (CTT) Program Completion Rate: For PY 2011,

the goal for CTT Program Completion Rate is increased from 70% to 75%.

- 2. Career Technical Training (CTT) Industry-Recognized Credential Attainment Rate: In order to align with the Center Report Card, the pools for CTT Industry-Recognized Credential Attainment will change in PY 2011, from CTT program completers to CTT students. This measure was previously reported for informational purposes only and was not weighted in PY 2010. For PY 2011, the weight for Industry-Recognized Credential Attainment is 5%.
- 3. Career Technical Training (CTT) Completer Average Hourly Wage at Placement: To align with the Center and CTS Report Cards, the goal for this measure is increased from \$9.15 per hour to \$9.50 per hour for PY 2011.
- 4. Career Technical Training (CTT) Completer Job-Training Match (JTM) / Post-secondary Credit (PSC) Placement Rate: For PY 2011, the goal for CTT JTM/PSC is increased from 70% to 75%. Further, in order to balance the inclusion of weighting the Industry-Recognized Credential Attainment measure, the weight of the Graduate Initial Placement Rate measure is reduced from 15% to 10%.
- 5. Career Technical Training (CTT) Completer Job-Training Match Average Wage: To remain consistent with other wage adjustments on the Center and CTS Report Cards, the goal for this measure is increased to \$10.00 per hour.

**NOTE:** The Career Technical Training Completer Full-Time Job Placement Rate, introduced in PY 2010, will continue to be reported for information purposes only, and will not be weighted in PY 2011.

Provided on the next page is a summary table outlining the PY 2011 CTT Report Card.

	<b>-</b> 4 · · ·		
Measure	Definition	Goal	Weight
Career Technical	No. of Students who complete a Career Technical Training program		
Training Program	No. of Separated Students assigned to a Career Technical Training	75%	15%
Completion Rate	program		
Career Technical			
Training Industry-	No. of Career Technical Training Students who attain an approved	<b>=</b> 00/	=0/
Recognized	industry-recognized credential or complete an NTC program	50%	5%
Credential	No. of Students Assigned to a Career Technical Training program		
Attainment Rate	No. of Carpar Tachnical Training completers placed in a job		
	No. of Career Technical Training completers placed in a job,		
Career Technical	the military, or education/training, or who transfer to an  Advanced Training program at another center	90%	20%
Training Completer	No. of Career Technical Training completers whose placement	90%	20%
Placement Rate	records are due or received or who transfer to an Advanced Training		
	program at another center		
Career Technical	program at another conter		
Training Completer	Sum of hourly wages of Career Technical Training completers		
Average Hourly	placed in a job or the military	\$9.50	10%
Wage at Placement	No. of Career Training Completers placed in a job or the military	Ψοίου	1070
Career Technical	No. of Career Technical Training completers placed		
Training Completer	in a full-time job or the military	80%	0%
Full-Time Job	No. of Career Technical Training completers placed in a job or the		
Placement Rate	military		
Career Technical	,		
Training Completer	No. of Career Technical Training completers		
Job-Training Match	placed in a training-related job, the		
(JTM) /Post-	military, or post-secondary education/training	75%	10%
secondary Credit	No. of Career Technical Training program completers placed in a job,		
(PSC) Placement	the military, or post-secondary education/training		
Rate			
Career Technical	Sum of Hourly Wages of Career Technical Training completers		
Training Completer	placed in a Training-Related Job or the Military	\$10.00	5%
Job-Training Match	Number of Career Technical Training program completers placed in		
Average Wage	a training-related job or the military		
Career Technical	No. of initially placed Career Technical Training completers		
Training Completer	who report they are in a job, the military, or	70%	150/
6-Month Follow-up	education/training on the 6-Month Follow-up Survey  No. of initially placed Career Technical Training completers who	70%	15%
Placement Rate	complete the 6-Month Follow-up Survey		
Career Technical	Sum of weekly earnings of initially placed Career Technical		
Training Completer	Training completers who report they are in		
6-Month Follow-up	a job or the military on the 6-Month Follow-up Survey	\$425	15%
Average Weekly	No. of Career Technical Training completers who report they are in a	Ψ0	1070
Earnings*	job or the military on the 6-Month Follow-up Survey		1
<u> </u>	No. of initially placed Career Technical Training completers		
Career Technical	who report they are in a job, the military, or		1
Training Completer	education/training on the12-Month Follow-up Survey	70%	5%
		1	1
12-Month Follow-up Placement Rate	No. of initially placed Career Technical Training completers who		

C. <u>Impact of Level 1 Zero Tolerance Separations on the CTT Report Card.</u> Students who separate due to Level 1 Zero Tolerance (ZT) infractions or students who are enrolled in Job Corps for less than 60 days will *not* be included in the CTT Report Card since they are ineligible for post-center services.

The list of Level 1 ZT infractions can be found in the Job Corps Policy and Requirements Handbook (PRH), Chapter 3, Exhibit 3.1 (Infraction Levels and Appropriate Center Actions.

- D. <u>Career Technical Training Measures</u>. Provided below is a description of the CTT performance measures. The following criteria pertain to the CTT placement measures, as applicable:
  - The federal minimum wage requirement applies for all states (except for Puerto Rico, U.S. Virgin Islands, and U.S. Territories) to all these measures;
  - Initial placement upgrades that occur during the placement window for former enrollees and graduates will be credited and may change the statistical status associated with a particular student. See Attachment 3 for a chart outlining the upgrade hierarchy;
  - An automatic education placement credit is given to the sending center for graduates who transfer to an approved Advanced Training (AT) program at another center. See Attachment 4 for a chart outlining allowable CTT Report Card credits for AT transfers. This does not apply to Advanced Career Training (ACT) transfers; and
  - Valid placements that are deemed "non-credited" by the Job Corps Data Center (JCDC) due to errors in meeting the requirements for verification and/or reporting timelines specified in PRH Chapter 4, Section 4.5, R2 and R3, shall be included in the CTT Report Card regional and national totals only. However, all entities may receive credit for the 6- and 12-month outcomes of these graduates, provided they participate in the applicable follow-up surveys. These graduates will also receive career transition services since their placements are valid, making them eligible for the full array of services afforded their separation status.
  - 1. Career Technical Training (CTT) Completion Rate.

Pool: All separated students who entered a CTT program.

Students who entered more than one CTT program but did not complete any CTT program, shall be included in the CTT completion pool of the program in which they were enrolled the longest. Students who completed one or more CTT offerings are assigned to the CTT completion pool of each training program completed.

Measure: The percentage of students in the pool who complete a CTT

program.

Goal: The national goal is 75%.

Weight: 15%

Formula: Number of Students who

complete a Career Technical Training program

Number of Separated Students who entered a

Career Technical Training program

# 2. Career Technical Training (CTT) Industry-Recognized Credential Attainment Rate.

<u>Pool</u>: All students who are assigned to a CTT program (excluding 30/45

day Level 1 ZTs)

Measure: The percentage of separated students who have attained an

approved industry-recognized credential that is linked to their CTT

program or students who have completed a training program

offered by a National Training Contractor (NTC).

Goal: The national goal is 50%.

Weight: 5%

Formula: Number of Career Technical Training Students

who attain an approved industry-recognized

credential or Students who complete an NTC program

Number of Students Assigned to a Career Technical Training Program

#### 3. Career Technical Training (CTT) Completer Placement Rate.

<u>Pool</u>: All CTT completers whose initial placement records are due or

received<sup>1</sup> or who transfer to an approved AT program at another

center.

Separated students who complete one or more CTT programs are

assigned to the placement pool of each program completed.

<u>Measure</u>: The percentage of CTT completers in the placement pool who are

placed in a job, the military, an educational program, or a job/school combination (according to Job Corps' placement definition in PRH Chapter 4, Exhibit 4-1), or who transfer to an

approved AT program at another center.

Students who are in the placement pool for more than one CTT offering shall remain in those pools, whether placed or not, and shall be included in the calculation for the placement measure of

each of those training programs.

Goal: The national goal is 90%.

Weight: 20%

Formula: Number of Career Technical Training completers placed

in a job, the military, an education/training program, or a job/school combination, or who transfer to an approved

Advanced Training program at another center\_

Number of Career Technical Training completers whose initial placement records are due or received, or who transfer to an approved Advanced Training program at another center

4. Career Technical Training (CTT) Completer Average Hourly Wage at Placement.

Pool: All CTT completers placed in a job or the military according to the

Job Corps placement definition.

Measure: The average hourly wage of CTT completers in the pool associated

with their initial or upgrade placement in a job or the military.

Goal: The national goal is \$9.50.

Weight: 10%

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<sup>&</sup>lt;sup>1</sup> In this usage, the term "due or received" refers to the sum of the number of CTT completers for whom placement information was reported; i.e., "received", plus the number of CTT completers for whom placement information was not reported and for whom the placement window had expired; i.e., "due."

Formula: Sum of hourly wages of Career Technical Training

completers placed in a job or the military

Number of Career Technical Training completers placed in a job or the military

#### 5. Career Technical Training (CTT) Completer Full-Time Job Placement Rate.

Pool: All CTT completers placed in a job or the military according to the

Job Corps placement definition.

Measure: The percentage of CTT completers in the pool who are placed in a

full-time job or the military.

Goal: The national goal is 80%.

Weight: 0%

Formula: Number of Career Technical Training completers

placed in a full-time job or military

Number of Career Technical Training completers

placed in a job or military

6. Career Technical Training (CTT) Completer Job Training Match (JTM)/Post-secondary Credit (PSC) Placement Rate. A Job-Training Match (JTM) Placement rate measure, crediting CTT completers initially placed in training-related jobs or the military, was added in PY 2005, and was intended to lead to improved student long-term outcomes and career success by encouraging student placement in the trades for which they have been trained. In PY 2007, to further align with the program's emphasis on education, the measure was expanded to also credit CTT completers that enter a post-secondary education or post-secondary training as Post-secondary Credit (PSC). In PY 2010, the Office of Job Corps issued a new release of the JTM Crosswalk to refine alignment with O\*NET-SOC, the industry-recognized national occupational database.

Pool: All CTT completers who are placed in a job, the military, or who

enter post-secondary education or post-secondary training.

Students who completed one or more CTT programs are assigned

to the JTM/PSC Placement pool of each trade completed.

Measure: The percentage of CTT completers in the pool who are initially

placed, or have a placement upgrade, in a training-related job, the

military, post-secondary education, or post-secondary training.

For students who completed more than one CTT offering and are placed in the military, all applicable training programs receive a JTM/PSC Placement credit. Similarly, for students who completed more than one CTT offering and are placed in a post-secondary education or post-secondary training placement, all applicable training programs receive a JTM/PSC Placement credit.

If a student completed more than one CTT offering and is placed in a job related to all of them, all receive a JTM/PSC Placement. If the placement relates to only one of the CTT offerings, only that training program will be credited with a JTM/PSC Placement. Further, this same student will be removed from the JTM/PSC pool of the other CTT offering(s) completed.

If, however, a student is placed in a job that does not match any of the CTT programs completed, the student is entered into all programs' JTM/PSC placement pools, but no program receives credit since a JTM/PSC placement did not occur.

Goal: The national goal is 75%.

Weight: 10%

Formula: Number of Career Technical Training completers

placed in a training-related job, the military,
post-secondary education, or post-secondary training

Number of Career Technical Training completers placed in a job, the military, post-secondary education, or post-secondary training

**Note:** The process created in PY 2007 for requesting the addition of a job title to the JTM Crosswalk will continue to be available for PY 2011. A request should be submitted only if the current JTM Crosswalk does not contain an appropriate job code that is directly related to one of the new Training Achievement Records (TARs), released in PY 2006 or thereafter. If the request is approved, the new job code will be added to the placement portion of the JTM Crosswalk, and JTM placement credit will be given as appropriate to those students who complete the identified TAR and are placed in a position that is properly assigned the identified job code. Please see Attachment 6 for the request form and instructions.

7. Career Technical Training (CTT) Completer Job Training Match (JTM) Average Wage.

Pool: All CTT completers who were placed in a training-related job or

the military.

Measure: The average hourly wage of CTT completers placed in training-

related jobs or the military.

Goal: The national goal is \$10.00.

Weight: 5%

Formula: Sum of hourly wages of Career Technical Training

completers placed in a training-related job or the military
Number of Career Technical Training completers placed in a

training-related job or the military

8. Career Technical Training (CTT) 6-Month Follow-up Placement Rate.

<u>Pool</u>: All CTT completers initially placed in a job, the military, an

education/training program, or a job/school combination and who

complete the 6-month follow-up survey.

Measure: The percentage of CTT completers in the pool who report, on the

6-month follow-up survey, that they are in a job, the military, an

education/training program, or a job/school combination

(according to the Job Corps placement definition).

Goal: The national goal is 70%.

Weight: 15%

Formula: Number of initially placed Career Technical Training

completers who report they are in a job, the military, an

education/training program, or a

job/school combination on the 6-Month Follow-up Survey

Number of initially placed Career Technical Training completers who complete the 6-Month Follow-up Survey

9. Career Technical Training (CTT) 6-Month Follow-up Average Weekly Earnings.

<u>Pool</u>: All initially placed CTT completers who complete the 6-month

follow-up survey and report in the survey they are working in a job (that meets the Job Corps definition of placement) or the military.

Measure: The average weekly earnings of placed CTT completers in the

pool.

Goal: The national goal is \$425.

Weight: 15%

<u>Formula:</u> Sum of Weekly Earnings of Career Technical Training

completers who report they are in a job or the military on the 6-Month Follow-up Survey

Number of Career Technical Training completers who report they are in a job or the military at the 6<sup>th</sup> month after initial placement

#### 10. Career Technical Training (CTT) 12-Month Follow-up Placement Rate.

<u>Pool</u>: All CTT completers initially placed in a job, the military, an

education/training program, or a job/school combination and who

complete the 12-month follow-up survey.

Measure: The percentage of CTT completers in the pool who report, on the

12-month follow-up survey, that they are in a job, the military, an

education/training program, or a job/school combination

(according to the Job Corps placement definition).

Goal: The national goal is 70%.

Weight: 5%

Formula: Number of initially placed Career Technical Training

completers who report they are in a job, the military,

an education/training program, or a

job/school combination on the 12-Month Follow-up Survey
Number of initially placed Career Technical Training
Completers who complete the 12-Month Follow-up Survey

**E.** Performance Goals. Performance goals serve as the quantitative benchmarks to assess performance. A single performance goal is established for each measure, and performance is measured as a percentage of the goal(s) achieved. A thorough analyses of historical data, where available, has been conducted to assist in establishing reasonable and attainable goals for the system.

All the measures in the CTT Report Card have *national* goals.

**Weights**. A weight is assigned to each measure to reflect: 1) areas of emphasis in centers' accountability for achieving positive student outcomes; 2) the importance attached to each measure; and 3) the number of students in the pool for each measure.

The weighting scheme of the CTT Report Card has been slightly modified from PY 2010

to adjust for the inclusion of the CTT Completer Industry-Recognized Credential Attainment Rate measure.

- **G.** Overall Rating. Results across each of the weighted measures are aggregated to create an overall rating. CTT program performance is weighted among the individual measures to obtain an overall rating. These ratings are reviewed to assess program effectiveness and play a key role in the procurement process.
- H. Minimum Productivity Rule (MPR). The Minimum Productivity Rule (MPR) is a measure of efficiency that attempts to ensure a reasonably high rate of placements is produced relative to the investment made in space, instructors, equipment and other resources on a center for a given number of contracted slots. The MPR requires all CTT programs to place (CTT completers only) a minimum of 51% of their contracted training slots every program year.

While the MPR is a useful indicator of efficiency for each CTT program, the MPR has been suspended since PY 2007 to allow time for centers to transition to using new, more rigorous guidelines and completion requirements for their CTT programs that align them with nationally recognized industry standards and credential requirements. The MPR will continue to be suspended for PY 2011 as the Office of Job Corps completes analysis of the impact of these new requirements. It is anticipated the MPR will be restored in PY 2012.

- **I.** Program Performance: Incentives and Sanctions. It is important to understand that the primary purpose of the CTT Report Card is to maximize the performance of programs, not to sanction them. The system is designed to assist Job Corps officials, at all levels, to:
  - better monitor and evaluate CTT program performance;
  - recognize programs that consistently perform well;
  - actively assist, at the earliest indication, programs that demonstrate unsatisfactory performance; and
  - work to improve programs that exhibit average performance to prevent further decline.

Based on the PY 2011 CTT Report Card, programs will receive an overall rating and will be graded on the basis of the following scale:

A Exceptional performance

90% and higher

В	Above average performance	80 – 89%
C	Average performance	70 – 79%
D	Unsatisfactory performance	0 - 69%

The CTT Report Card will display each program's score and grade for the preceding program year.

#### 1. Grade A (Exceptional Performance)

CTT programs in Grade A for two or more consecutive program years will be recognized by the National Office of Job Corps, based on recommendations from Regional Offices, as follows:

- Two consecutive years of performance in Grade A: Silver recognition
- Three consecutive years or more of performance in Grade A: Gold recognition

#### 2. Grade B (Above Average Performance)

CTT programs in B Grade will not be subject to incentives or sanctions.

#### **3.** Grade C (Average Performance)

Regional Offices may require programs with performance in Grade C (including National Training Contractors [NTC] programs) to have a Performance Improvement Plan (PIP), especially those that repeatedly have overall ratings in the low 70's. PIPs will be developed, implemented, regularly monitored and, as necessary, adjusted by all entities involved with the CTT program (i.e., Regional Office, center and, as appropriate, NTC).

#### 4. Grade D (Unsatisfactory Performance)

#### First Year of Grade D Performance:

Utilizing the PY 2011 CTT Report Card, and for each subsequent program year, Regional Offices will identify all CTT programs in Grade D (including NTC programs) and initiate an Appeals Process. This process will provide operators/Center Directors and, as applicable, NTCs, an opportunity (within 20 business days) to present valid, mitigating circumstances that they believe have caused the unsatisfactory performance. For NTC programs, operators/Center Directors and NTCs are encouraged to jointly develop and submit a single appeal;

where this is not possible, separate appeals may be submitted to the Regional Office.

Following the Regional Office-administered Appeals Process, which includes a thorough analysis of all appeals submitted, Regional Offices will notify operators/Center Directors and, as appropriate, NTC officials, of CTT programs that will:

- serve probation and require a PIP;
- not serve probation, but require a PIP; or
- neither serve probation, nor require a PIP.

Regional Offices will submit to the National Office, Division of Educational Services, a composite list of those programs designated to serve probation and a copy of the PIP for each targeted center.

All CTT programs designated to serve probation by the Regional Office will be required to have a PIP. The center, Regional Project Manager and, as appropriate, NTC, will work together to develop, implement, and monitor PIPs. If necessary, PIPs should be modified with Regional Office approval to achieve desired results.

Second Year of Grade D Performance for Programs Having Served One Year of Probation:

At the end of the program year in which probation was served, if the program remains in Grade D, it will be subject to an appeals process administered by the National Office of Job Corps, as follows:

- The National Office of Job Corps will formally notify the Regional Directors and, as applicable, NTCs, of programs that were on probation and continued to perform at Grade D.
- Regional Directors/NTCs will have 20 <u>business</u> days to submit appeals to the National Office of Job Corps, Division of Program Planning and Development, Appeals. For NTC programs, Regional Directors and NTCs are encouraged to jointly develop and submit a single appeal; however, where this is not possible, separate appeals may be submitted to the National Office of Job Corps.
- National Office staff will thoroughly review all appeals, consult with Regional Directors and NTCs, as necessary, and recommend to the

National Director of Job Corps one of the following actions for each program:

- closure/slot reduction;
- probation for another program year (requiring the development of another PIP or modification of the existing PIP, as warranted);
- no sanctions; however, require that a new PIP be developed or the existing PIP be modified, as warranted; or
- no sanctions or PIP.
- The National Director will make all final decisions regarding the disposition of programs, and formal notification will be transmitted to appropriate officials.

#### II. ROLES AND RESPONSIBILITIES

- **A.** National Office. The National Office of Job Corps will be responsible for:
  - establishing overall policy regarding the CTTRIS, as well as the weight structure for the CTT Report Card each program year; and
  - administering the National Office appeals process for programs subject to closure/slot reduction.
- **B.** Regional Offices. Regional Offices will be responsible for:
  - monitoring the performance of all CTT programs monthly, including NTC programs, using the CTTRC and information gathered from center visits, reviews, etc.;
  - administering the Regional Office appeals process and, as justified, placing programs on probation;
  - assisting in the development, implementation, and monitoring of PIPs for all
    programs in Grade D and, as determined by the Regional Office, those in Grade
    C;
  - participating in the National Office-administered appeals process; and

- developing, as needed, CTT change recommendations and related CTT modernization plans in cooperation with centers, Industry Councils and, as applicable, NTCs.
- C. <u>Job Corps Centers</u>. Job Corps centers will be responsible for:
  - ensuring, in cooperation with Industry Councils, the most meaningful and
    productive trade-mix using relevant <u>local</u> labor market supply and demand data
    and other economic information;
  - coordinating closely with Industry Councils and, as applicable, NTCs, to regularly
    monitor and improve CTT program performance, based on data contained in the
    monthly Report Card;
  - participating, as applicable, in the Regional Office-administered Appeals Process;
  - providing staff training, monitoring performance regularly, and working with Regional Office staff and, as applicable, NTC staff, to develop, implement, and monitor PIPs; and
  - initiating organizational, operational, and other changes that help achieve longterm job retention and economic self-sufficiency for students/graduates.
- **D.** <u>National Training Contractors.</u> NTCs, working closely with the NTC Contracting Officer Technical Representative (COTR) and center staff, will be responsible for:
  - coordinating with Regional Office staff, operators, and center staff to implement the new CTTRC;
  - initiating organizational, operational, and other changes that increase and improve long-term job retention and economic self-sufficiency for students/graduates;
  - participating in the Regional Office-administered, and National Office-administered Appeals Process, as applicable; and
  - providing NTC staff training, monitoring NTC performance frequently, and working with Regional Office and center staff to develop, implement, and regularly monitor PIPs for NTC programs.
- E. <u>Job Corps Data Center (JCDC)</u>. JCDC is responsible for ensuring that the CTT Report Card and other reports are issued in accordance with the target release dates. JCDC coordinates specifications of the CTT Report Card report with National Office staff and ensures that the data generated in the reports accurately reflect the policy and programming design. JCDC provides Help Desk services regarding CTT program data,

including NTC data; reporting and oversight of CIS and CTS; Help Desk services to the National Office of Job Corps and Regional Offices regarding CTT program data and reporting; and training and services to the regions on CIS and CTS.

# **Attachment 1**

# JOB CORPS CTT REPORT CARD

# PERFORMANCE IMPROVEMENT PLAN (PIP)

I. <u>Program Information</u>							
CTT Program:	Slots:	□Ва	asic	□ат	□NTC	□ост	□ АСТ
Center:				Region (name	a).		
Center.				Kegion (name	· ·		
•							
II. <u>Program Performance Status</u>							
Performance Status in Most Immediately Completed	1 PY	:			Preceding PY:		
D			$\Box$ A		⊒в	$\Box c$	_ D
	rall Score		Overall				□ N/A
Program was on Performance Improvement Plan in		itely			nent from Preced		
Completed PY: □Yes	□ No		L	Yes		Ю	
III. Performance Improvement Plan	(expand the	<u>table</u>	if neces	<u>ssary)</u>			
Unsatisfactory	Cause(s)					Action(s)	
Performance Area					,	iterion(s)	

	satisfactory ormance Area	Car	use(s)		Action(s)
IV.	The Following l	Individuals Have Contrib	uted to Developing this PIP.		
	CTT Ins	tructor		<b>Date:</b>	
	CTT Ma	nager		<b>Date:</b>	
	Center D	Director		<b>Date:</b>	
	National	Training Contractor (if a	applicable)	Date:	
V.	Regional Office	<u>Approval</u>			
Name		Title	Signature		Date

### **Attachment 2**

# JOB CORPS CTT REPORT CARD

# **REGIONAL OFFICE APPEALS FORM**

CTT Program:		Slots:	□Basic	□ат	□NTC	Пост	
Center:		R	egion (name)	:			
Program Performano	ce Status						
Performance Status in M	Iost Immediately Completed	Perf	ormance Sta	tus in Prec	eding PY:		
<b>PY:</b>	· -	$\Box$ A		<b>⊐</b> в	$\Box$ C		□D
$\Box$ C $\Box$ D	Overall Score	Ove	rall Score: _			□N/A	
D D 0	nance Improvement Plan in Most	Sub	stantial Imnr	ovement fi	rom Precedi	ng PY:	
Program was on Perform Immediately Completed		Sub	minim impi	Ovement II	om i i cccai		
Immediately Completed ☐Yes	PY:		Yes	No		N/A	
Immediately Completed  ☐Yes	PY:		Yes	No		N/A	

VI.	Supp	ort for This Appeal			
Oper	ator/Age	ency Official: Name	Title	Date	_
NTC	Officia	l (if applicable): Name	Title	Date	_
			Regional Use Or	nly	
V.	<u>Final</u>	<u>Decisions</u>			
		Neither PIP nor Probation			
		PIP Only, no Probation			
		PIP and Probation			
		Recommend Closure or Trainin	g Slot Reduction		

# **Attachment 3**

PY 2011 INITIAL PLACEMENT AND ALLOWABLE UPGRADES					
INITIAL PLACEMENT CATEGORY	ALLOWABLE UPGRADES				
A. Full-time JTM Job Placement	Full-time JTM with Wage Increase				
B. Post-secondary School/Training, College Placement or Full-time Job/College Combination (PSC)	Full-time JTM Job Placement				
C. Full-time Non-JTM Job Placement	<ul> <li>Full-time JTM with same or higher Wage</li> <li>Post-secondary School/Training, College Placement or Full-time Job/College Combination (PSC)</li> <li>Full-time Non-JTM Job with Wage Increase</li> </ul>				
D. Part-time JTM Job Placement	<ul> <li>Full-time JTM Job Placement with same or higher Wage</li> <li>Post-secondary School/Training, College Placement or Full-time Job/College Combination (PSC)</li> <li>Part-time JTM Job with higher Wage</li> </ul>				
E. Part-time Job/College Combination (PSC)	<ul> <li>Full-time JTM Job Placement</li> <li>Post-secondary School/Training, College Placement or Full-time Job/College Combination (PSC)</li> <li>Part-time JTM Job Placement</li> </ul>				
F. Part-time Non-JTM Job Placement	<ul> <li>Full-time JTM with same or higher Wage</li> <li>Post-secondary School/Training, College Placement or Full-time Job/College Combination (PSC)</li> <li>Full-time Non-JTM Job Placement with same or higher Wage</li> <li>Part-time JTM Job with same or higher Wage</li> <li>Part-time Job/College Combination (PSC)</li> <li>Part-time Non-JTM Job with Wage Increase</li> </ul>				
G. High School, Other Training Program, OJT/Subsidized Employment	<ul> <li>Full-time JTM Job Placement</li> <li>Post-secondary School/Training, College Placement or Full-time Job/College Combination (PSC)</li> <li>Full-time Non-JTM Job Placement</li> <li>Part-time JTM Job Placement</li> <li>Part-time Job/College Combination (PSC)</li> <li>Part-time Non-JTM Job Placement</li> </ul>				

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**Attachment 4** 

PY 2011 CTT Report Card Pools and Credits for CTT Completers Transferred to Advanced Training Programs								
				g Center		Center		
	Event	Measure(s)	Pool	Credit	Pool	Credit		
		CTT Completion	1	1	n/a	n/a		
CTT Completer Transferred to AT Center		Credential Attainment	1	1/0	n/a	n/a		
		CTT Completer Placement	1	1	n/a	n/a		
		JTM/PSC Placement	0	0	n/a	n/a		
		Full-Time Job Placement	0	0	n/a	n/a		
CTT Complete	er Separates from AT Center	CTT Completion  Credential Attainment	n/a	n/a	1	1/0 As applicable		
		CTT Completer Placement	n/a	n/a	1	1/0		
	Placed in Job/ Military	JTM/PSC Placement	As applicable	As applicable	1	1/0		
		Full-Time Job Placement	n/a	n/a	1	1/0		
CTT Completer Placed or		JTM Wage	n/a	add wage to total	n/a	add wage to total		
Placement Window		CTT Completer Placement	n/a	n/a	1	1		
Closes	Placed in School	JTM/PSC Placement	As applicable	As applicable	1	1		
	Placed in combination of	CTT Completer Placement	n/a	n/a	1	1		
	School & Job	JTM/PSC Placement	As applicable	As applicable	1	1		
	Not Placed	CTT Completer Placement	n/a	n/a	1	0		
	If placed CTT completer	Graduate 6- and/or 12-	1	1/0	1	1/0		
6- and 12-	and survey completed	Month Follow-up Placement	As applicable	As applicable	As applicable	As applicable		
Month Follow-up Surveys	If placed CTT completer and 6-month survey completed and student is working in a job or the military	Graduate 6-Month Average Weekly Earnings	n/a	add earnings to total As applicable	n/a	add earnings to total As applicable		

Note: This does not apply to Advanced Career Training (ACT) transfers.

## Instructions for Filing an Appeal of 6- or 12-Month Follow-up Survey Data

#### **GENERAL INSTRUCTIONS**

- 1. Use this form to file an appeal for 6-month or 12-month survey data.
- 2. The appeal must be filed within 90 days of the month in which the student's record first appears on the Center OMS-20, CTT-20, or CTS OMS-20.
- 3. Job Corps centers, CTS agencies, and National Training Contractors (NTCs) may file an appeal.
- 4. Appeals **must** be submitted with supporting documentation.

**Note:** Do not include the student's Social Security Number on any documentation.

5. Submit the appeal with documentation to:

National Office of Job Corps, Program Performance Team 200 Constitution Avenue, NW, Room N-4507 Washington DC 20210

#### **INSTRUCTIONS FOR COMPLETING THE APPEAL FORM**

#### **Check Box for Appeal**

- 1. Check the appropriate box(es) to indicate the survey (6- or 12-month) and the type of appeal you are filing.
- 2. You may file an appeal for placement only, the amount of earnings only, or for both placement and earnings. If you are appealing an education placement, mark the placement box for the appropriate survey. If you are only appealing the earnings reported, mark the earnings box for the appropriate survey. If you are appealing a job placement, mark both the placement box and the earnings box for the appropriate survey.

#### **Student Information**

- 1. Enter the student's Job Corps-assigned student identification number.
- 2. Print the student's last name, followed by middle initial, and first name.
- 3. Print the name of the center from which the student separated.
- 4. Record the month, day, and year that the student reported to work or school.
- 5-6. You must determine the dates of the survey week from data stored in CIS for the student whose data you are appealing. The survey week is the seven-day period (Sunday through Saturday) prior to the survey date. Query the information by entering the student's identification number. Record the start and end date in the appropriate boxes in #5 and #6.

**Note:** If no survey record appears in CIS, then an appeal cannot be filed.

Use the table below to determine which sections to complete for different types of placements:

Type of Placement:	If Appealing:	Then Complete:
One part-time or full-time job	Same	Section A
School or training placement	Same	Section B

#### **Section A: Employment**

If you are appealing data on employment status, complete Section A.

- 1. Print the employer's name.
- 2. Enter the total number of hours that the student worked during the survey week. The student must have worked the minimum number of hours required to meet Job Corps' placement definition during the seven-day period represented by the survey week for the job(s) to qualify for credit. Additionally, the job placement must meet any additional criteria as stipulated in Exhibit 4-1.
- 3. Check the appropriate box to indicate the student's earnings unit (i.e., if the student was paid hourly, weekly, monthly, or daily) as indicated on the student's pay stub.
- 4. Enter the dollar amount of earnings on the line that corresponds with the earnings unit selected as indicated on the student's pay stub. **Note:** The student must have earned at least federal minimum wage for this to qualify as a Job Corps Job Placement.
- 5. If the student earned other payments from this job during the survey week (e.g., bonus, tips, commission, etc.), enter the dollar amount on the appropriate line of item 4.

You must attach written documentation of employment information. Pay information must either (1) at a minimum, include the complete seven-day period (Sunday through Saturday) prior to the date surveyed; and (2) show that the student worked a minimum of 20 hours during the dates that cover the survey week. For example: the survey week is from September 4th to September 10th. The student is paid by the week and the pay stub covers September 6th to September 12th when the student worked 22 hours. The overlap in dates and the documentation of the minimum required hours will serve as valid documentation. Written documentation may include a pay stub, written statement on letterhead, or a business card/official stamp affixed to an employer verification form. Documentation through The Work Number detailing the student's employment information in such a way as to meet Job Corps' placement requirements is also accepted for verification only if accompanied by the student's pay stub. Please see Exhibit 4-2 for further information regarding documentation requirements.

#### **Section B: Education**

If you are appealing data on education status, complete Section B.

- 1. Print the name of the school or training institution.
- 2. Check the appropriate box to indicate the type of school, college, or training program the student attends. The student must have attended school/training for the minimum number of hours required, or be enrolled for the minimum number of credits, to meet Job Corps' educational placement definition during the seven-day period represented by the survey week for the placement to qualify for credit. Additionally, the educational placement must meet any additional criteria as stipulated in Exhibit 4-1.
- 3. Enter information on attendance/enrollment in this column. If the student:

- a. is enrolled in high school, enter the <u>grade level</u> and the <u>number of hours</u> the student attended <u>during the survey week</u>. The student must be enrolled in 9th grade or higher to qualify.
- b. was enrolled in a post-secondary CTT or technical school, enter the <u>number of</u> hours the student attended during the survey week.
- c. was enrolled in college, record the <u>number of course credit hours</u> the student was <u>registered</u> to take for the period <u>that includes the dates of the survey week.</u>
- d. was enrolled in an on-the-job training program or was working in a subsidized job, enter the <u>number of hours</u> the student worked <u>during the survey week</u>.
- e. was enrolled in an "other" program (e.g., a program to obtain a GED, etc.), enter the number of hours the student attended during the survey week.
- 4. If other training was completed during the survey week, please specify the type of program and training.

You must attach written documentation from the school or training program or college (on official letterhead or with an official stamp) documenting that the student was enrolled/attending during the seven-day period covered by the survey week. Please see Exhibit 4-2 for further information regarding documentation requirements.

#### **Information of Person Completing the Form**

- 1.. Print your name where indicated.
- 2.. Record the name of the center or placement agency where you work and the appropriate 6-digit identification code for your center/agency.
- 3.. Record the telephone number at which you may be reached.
- 4.. Record the email address at which you may be reached.
- 5. Sign your name where indicated.
- 6. Print the date you submitted the form.

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# U.S. Department of Labor JOB CORPS APPEAL FORM FOR 6- or 12-MONTH SURVEY DATA

Student Information: (Please Print)			Check B	ox for Appeal	:	
1. Student Identification Number		6-Month Placement	6-Month Earnings	12-Mo Placen		12-Month Earnings
					נ	
2. Last Name	MI	First Name				
3. Center Attended		4. Date Reported to Placement (Work		Month	Day	Year

#### Query CIS to Get the Correct Start and End Dates for the Appropriate Survey Week and Enter Dates Below

5. Start Date of Week:	Month	Day	Year	6. End Date of Week:	Month	Day	Year

#### **Complete Section A or Section B Below:**

Section A: Complete this section if appeal is for employment during the week. Attach a pay stub for the time period that includes the start and end dates.

and the dates.	
1. Employer's Name:	
Total Hours:     (worked during the week in question)	
3. Earnings* Unit: (check one)	4. Dollar Amount: (enter earnings for unit selected)
☐ Hourly	\$
□ Weekly	\$
☐ Monthly	\$
☐ Daily	\$
5. Other weekly payments (e.g. ,bonuses, tips, commissions, etc.)	\$

Section B: Complete this section if the appeal is for education data. Attach a letter from the institution stating student was enrolled/attended for the minimum hours required for a valid Job Corps placement during the week.

1. Enter Name of School/Training Institution:				
2. Type of School/Training Program (check one):  3. Enter Information on School/Training Below:				
	High School	Grade:	Hours attended in week:	
	Post-secondary CTT/Technical School	No. of hours attended in week:		
	College	No. of credit hours enrolled in:		
	On-the-job Training or Subsidized Employment	No. of hours attended in week:		
	Other Training	No. of hours attended in week:		
4. If Other Training, specify type:				

#### INFORMATION OF PERSON COMPLETING THE FORM:

1. Print Your Name:	2. Agency Name/Code (6- Digit ID Code):
3. Your Telephone: ( )	4.Your Email address:
5. Signature:	6. Date form submitted:
National Office Use Only:	Reviewed by:
☐ Approved	Reason for Denial:
☐ Not Approved	

#### **Attachment 6**

Instructions for Filing a Request to Add a Job Code to the Job-Training Match (JTM) Crosswalk

#### **GENERAL INSTRUCTIONS**

1. This form is to be used to request that a Job Placement Code be added to the Job-Training Match (JTM) Crosswalk. This form should be submitted only if the current JTM Crosswalk does not contain an appropriate job code that is directly related to one of the new Training Achievement Records (TARs), which were released in PY 2006 or thereafter. If the request is approved, the new job code will be added to the placement portion of the JTM Crosswalk, and JTM placement credit will be given as appropriate to students who complete the identified TAR and are placed in a position that is properly assigned the identified job code.

<sup>\*</sup> Earnings per hour must equal or exceed the Federal Minimum Wage to qualify as a valid placement.

- 2. The request must be filed within 90 days of the month in which the student's record first appears on the Center OMS-20, VES-20, or CTS OMS-20.
- 3. Job Corps centers, CTS agencies, and National Training Contractors (NTCs) may file a request.
- 4. Submit the appeal with documentation to:

National Office of Job Corps, Career Technical Training Team 200 Constitution Avenue, NW, Room N-4507 Washington, DC 20210

#### INSTRUCTIONS FOR COMPLETING THE REQUEST FORM

#### **Student Information**

- 1. Enter the student's Job Corps Student Identification Number in the box.
- 2. Print the student's last name, followed by middle initial, and first name.
- 3. Print the name of the center from which the student separated.
- 4. Record the month, day, and year that the student reported to work.

#### **Proposed Job Training Match Codes**

- 1. Enter the proposed official job code, as found in O\*NET-SOC, Example: 31-1011.00
- 2. Enter the proposed official job title as found in O\*NET-SOC, Example: Home Health Aides
- 3. Provide rationale for the proposed job training match placement code/title addition. Appropriate Job Training Match placement titles must (a) correspond to the training received by the student, and (b) require moderate training, greater than on-the-job training, for attainment. Job placements that do not require any training or experience will be not be considered.

#### Information about You (Bottom of Form)

- 1-2. Print your name and sign the form in the appropriate boxes.
- 3. Record the name of the center or placement agency where you work and the six-digit identification code for your center/agency.
- 4. Record the telephone number at which you may be reached.
- 5. Record the email address at which you may be reached.
- 6. Enter the date you are submitting the appeal form.

#### NATIONAL OFFICE OF JOB CORPS

#### FORM TO REQUEST ADDITION OF A JOB CODE TO THE JOB-TRAINING MATCH CROSSWALK

<b>Student Information: (Please Print)</b>				
1. Student ID#				
2. Last Name	MI		First N	lame
3. Center Attended	4. Date Reported to Initial Placement:	Month	Day	Year

Proposed Job Training Match Code	]		
1. O*NET-SOC Job Code	2. O*NET-SOC Jo	ob Title	
3. Rationale for JTM Placement:			

# INFORMATION OF PERSON COMPLETING THE FORM:

1. Print Your Name:	2. Signature:
3. Agency Name/Code (6- Digit ID Code):	4. Your Telephone: ( )
National Office Use Only:	5. Your Email Address:
Reviewed by:	6. Date Form Submitted:
Date:	☐ Approved ☐ Not Approved