

PRH Modernization Opinion Request

Job Corps has launched a process of PRH modernization with the goal of ensuring the program provides a relevant, innovative, flexible, cost-effective and sustainable job-based training program for Job Corps students. As a first step in support of this initiative, we are soliciting input from the Job Corps Community to inform the effort via the opinion request shown below. The feedback received will be used to develop the content for a series of upcoming Listening Forums and to inform the work of expert field practitioner workgroups in reviewing and developing policy. It is anticipated that completion of this questionnaire will take between 20 and 30 minutes depending on the level of detail you choose to provide. Your input is invited for all questions. However, if you do not have recommendations to offer for a specific question, you may skip it.

The number of recommendations you may make within this survey is limited. However, if you have other recommendations to offer for consideration, please email them to the attention of John Chowning at Chowning.John@dol.gov.

Your input is very important in this PRH Modernization effort. In considering your responses to the questions below, please give careful thought to current practices and policies and make recommendations about the extent to which they should be expanded, modified, scaled-back or eliminated. In addition, consider how practices and policies could be changed to promote operator innovation and new methods of service delivery.

Thank you in advance for your time and effort in support of this most important initiative.

1. What is your role/position in the Job Corps Community?

- National Office of Job Corps
- Regional Office of Job Corps
- Center Operator
- Center Staff
- OA/CTS Contractor
- OA/CTS Staff
- National Office Support Contractor

Other (please specify)

2. TARGET POPULATION (ONBOARD STRENGTH)

What factors or aspects of the Job Corps program make maintaining full capacity a challenge? Select as many factors as you wish.

- | | |
|---|--|
| <input type="checkbox"/> Outreach methods | <input type="checkbox"/> Residential program |
| <input type="checkbox"/> Admissions process | <input type="checkbox"/> Location of centers |
| <input type="checkbox"/> Program reputation | <input type="checkbox"/> Center rules/requirements |
| <input type="checkbox"/> Length of training | <input type="checkbox"/> Variety of career technical offerings |

What one practice or policy change would you recommend and how would it improve OBS?

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3. RETENTION (PRE-ADMISSION)

How could Job Corps improve the admissions process to ensure applicants enter the program with realistic expectations that can be met by the program? Select as many factors as you wish.

- Expand applicant information about residential life, expectations, diversity, support services
- Add pre-enrollment career exploration tools
- Add pre-enrollment career interest assessments
- Add pre-enrollment academic assessments
- Provide pre-enrollment career guidance
- Set realistic career goals prior to enrollment
- Determine if applicant's career goals can be met in Job Corps
- Match applicant's abilities to pre-enrollment CTT choice
- Conduct virtual site tours
- Schedule virtual interviews with center staff/CTT instructors
- Eliminate one or more current admissions functions/services

Explain which factor you think would have the greatest impact on improving student retention and what policy change you would recommend.

4. RETENTION (EARLY SEPARATIONS):

In addition to disciplinary and drug/alcohol issues, what do you think are the key reasons students separate within the first 60 days of enrollment? Select as many factors as you wish.

- Unresolved personal issues
- Delay in trade entry
- First choice trade unavailable (wait lists)
- Bored with CPP activities
- CPP activities seem irrelevant
- Homesickness
- Unrealistic expectations

For the factor you deem most important, explain what impact it has on retention and provide one recommendation to affect change in practices or policies.

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5. STUDENT TRAINING

What are the 4 most important steps Job Corps can take to improve student training and increase student outcomes?

- Ensure technical training content matches industry skills and expectations
- Ensure academic instruction teaches skills necessary to master TAR skills
- Adopt effective teaching/instructional methods that work with student at all levels
- Increase the intensity of instruction (evening studies, homework)
- Leverage technology to provide more access to online and distance learning resources
- Expand/lengthen the training day
- Develop more employer partnerships
- Better reinforcements to achieve Career Success Standards
- Require certification to qualify for graduation
- Require both academic and CTT completion for graduation

For the step you feel is most important, explain how you would change policies or practices to affect change.

6. RESIDENTIAL, COUNSELING, LEISURE TIME PROGRAMS

Considering each of the following current program components, in what areas could Job Corps re-focus program requirements (residential, counseling, leisure time and other residential support programming) to better support student attainment of career goals and readiness for independence and community living? Select as many areas as you wish.

- Personal and Career Counseling
- Student Standards of Conduct
- Evaluation of Student Progress
- Residential Living
- Recreation and Leisure Time Activities
- Student Government and Leadership
- Non-residential Student Support

Provide one recommendation for change in practice or policy you think would improve student attainment of career goals or employment readiness.

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7. Career Transition Specialists are responsible for all of the functions listed below. Which 4 functions do you feel contribute most to successful student placements?

- Conduct pre-separation student contacts/interviews
- Place graduates
- Place former enrollees
- Conduct job development
- Establish employer relationships (including military)
- Distribute readjustment allowances
- Identify transition resources
- Arrange transition services
- Track separated students
- Document student contacts
- Report placements
- Verify placements

For the factor you deem most important, explain what impact it has on placement and provide one recommendation to affect change in practices or policies,

8. PROGRAM MANAGEMENT

If you could change up to 3 things to streamline program management, what would they be? Consider such things as requirements for reporting, staff training, personnel management, oversight, significant incident reporting, safety and security, financial management, procurement and property management, and facilities operation and maintenance. For each recommendation, explain how it would streamline or improve program management.

1.
2.
3.

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9. ADMINISTRATIVE SUPPORT SERVICES

Which of the following administrative support services could be streamlined? Select as many as you wish.

- Attendance, Leaves and Absences
- Allowances and Allotments
- Records Management
- Enrollments, Separations and Transfers
- Student Clothing
- Student Transportation
- Food Service
- Civil, Legal and Religious Rights
- Laundry, Mail, Telephone, Voting
- Health Services
- Child Care Arrangements

Provide ONE recommendation to streamline or improve administrative support services. Explain your rationale and the impact your recommendation would have.

10. EFFICIENCY

If you could change up to 3 things to improve program efficiency, what would they be? For each recommendation, explain how it would improve efficiency.

1.
2.
3.

11. STREAMLINING

In your area of expertise, are there any functions, processes or procedures Job Corps provides or requires that you feel have become outmoded, duplicative or non-essential? Identify the area or program component and explain the process or procedure and how you would change it. You may identify up to 3 functions or processes.

1.
2.
3.

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12. TECHNOLOGY

How could technology be used in a more effective manner to improve or streamline program operations in one or more of the following areas: Outreach, Admissions, CPP, CDP, CTP, Program Management, Administrative Support Services, Other

Provide up to 3 recommendations and explain how your recommendations will improve operations.

1.
2.
3.

13. OTHER

If you have any additional thoughts not covered above but you believe important to making our program work better for students, please provide response below.